



ORGANIZATIONAL CHART

SDRMA BOARD OF DIRECTORS

Fulfills the mission of the Authority by establishing policies for the benefit of the members. Responsible for establishing policy, direction and providing general oversight.

ADMINISTRATION

The Administrative Department serves as the foundation of SDRMA, ensuring smooth day-to-day operations and providing essential support to our members, board, and staff. This dedicated team manages a wide range of functions, including finance, human resources, information technology, and communications.

CLAIMS MANAGEMENT / RISK CONTROL

At SDRMA, our Claims Department is committed to delivering exceptional service and support to our members, ensuring a seamless experience during challenging times. With a focus on expertise and member care, we provide tailored claims management and risk control solutions to protect special districts and their employees.

FINANCE

Our Finance Department ensures SDRMA's financial stability and transparency through careful management of funds and resources. The team oversees budgeting, accounting, payroll, and financial reporting, providing critical support for our programs and services.

MEMBER SERVICES

The Member Services department at SDRMA is dedicated to building strong connections with our members while providing personalized support and resources. Our team serves as the primary point of contact for member inquiries, ensuring seamless access to a wide range of SDRMA programs and services.

HEALTH BENEFITS

The SDRMA Health Benefits team serves as the dedicated administrator for the Small Group Medical Benefits and Ancillary Coverages Programs. Our responsibilities encompass a range of essential services to ensure seamless health benefits administration for our Health Benefits groups.

UNDERWRITING

The Underwriting Department at SDRMA plays a vital role in managing and reviewing the eligibility and coverage of both new and existing members. This team maintains and updates member policy information, including non-member certificates, ensuring accurate and up-to-date records. They serve as a key resource for addressing member coverage questions, providing clarity and support.